



SCOTT Docket: 1381005 - 38772			
Page		Document	
1.	<a href="#">Request/approval to study for discontinuance</a> (01/20/2011)	<input checked="" type="checkbox"/>	
2.	<a href="#">Notice (if appropriate) to Headquarters of suspension</a>	<input checked="" type="checkbox"/>	
3.	<a href="#">Notice (if appropriate) to customers/district personnel of suspension</a>	<input checked="" type="checkbox"/>	
4.	<a href="#">Highway map with community highlighted</a> (01/26/2011)	<input checked="" type="checkbox"/>	
5.	<a href="#">Eviction notice (if appropriate)</a> (01/26/2011)	<input checked="" type="checkbox"/>	
6.	<a href="#">Building inspection report and original photos of building deficiencies (if appropriate)</a> (02/11/2011)	<input checked="" type="checkbox"/>	
7.	<a href="#">Post Office and community photos</a> (02/11/2011)	<input checked="" type="checkbox"/>	
8.	<a href="#">PS Form 150, Postmaster Workload Information</a> (02/04/2011)	<input checked="" type="checkbox"/>	
9.	<a href="#">Worksheet for calculating work service credit</a> (02/23/2011)	<input checked="" type="checkbox"/>	
10.	<a href="#">Window transaction record</a> (02/28/2011)	<input checked="" type="checkbox"/>	
11.	<a href="#">Record of incoming mail</a> (02/28/2011)	<input checked="" type="checkbox"/>	
12.	<a href="#">Record of dispatched mail</a> (02/28/2011)	<input checked="" type="checkbox"/>	
13.	<a href="#">Administrative postmaster/OIC comments</a> (02/10/2011)	<input checked="" type="checkbox"/>	
14.	<a href="#">Inspection Service/local law enforcement vandalism reports</a> (02/09/2011)	<input checked="" type="checkbox"/>	
15.	<a href="#">Post Office fact sheet</a> (04/13/2011)	<input checked="" type="checkbox"/>	
16.	<a href="#">Community fact sheet</a> (08/04/2011)	<input checked="" type="checkbox"/>	
17.	<a href="#">Alternate service options/cost analysis</a> (02/08/2011)	<input checked="" type="checkbox"/>	
18.	<a href="#">Form 4920, Post Office Fact Sheet</a> (08/04/2011)	<input checked="" type="checkbox"/>	
19.	<a href="#">Reccomendation and Service Replacement Type</a> (03/02/2011)	<input checked="" type="checkbox"/>	
20.	<a href="#">Questionnaire instruction letter to postmaster/OIC</a> (03/10/2011)	<input checked="" type="checkbox"/>	
21.	<a href="#">Cover letter, questionnaire, and enclosures</a> (03/10/2011)	<input checked="" type="checkbox"/>	
22.	<a href="#">Returned customer questionnaires and Postal Service response letters</a> (03/10/2011)	<input checked="" type="checkbox"/>	
23.	<a href="#">Analysis of questionnaires</a> (04/01/2011)	<input checked="" type="checkbox"/>	
24.	<a href="#">Community meeting roster</a> (04/01/2011)	<input checked="" type="checkbox"/>	

25.	<a href="#">Community meeting analysis</a> (04/01/2011)	<input checked="" type="checkbox"/>	
26.	<a href="#">Community meeting letter (Need to set before questionnaire if not held before)</a> (03/10/2011)	<input checked="" type="checkbox"/>	
27.	<a href="#">Petition and Postal Service response letter (if appropriate)</a> (03/28/2011)	<input checked="" type="checkbox"/>	
28.	<a href="#">Congressional inquiry and Postal Service response letter (if appropriate)</a> (04/04/2011)	<input checked="" type="checkbox"/>	
29.	<a href="#">Proposal checklist</a> (08/04/2011)	<input checked="" type="checkbox"/>	
30.	<a href="#">District notification to Government Affairs</a> (04/26/2011)	<input checked="" type="checkbox"/>	
31.	<a href="#">Instructions to postmaster/OIC to post proposal</a> (04/23/2011)	<input checked="" type="checkbox"/>	
32.	<a href="#">Invitation for comments exhibit</a> (04/26/2011)	<input checked="" type="checkbox"/>	
33.	<a href="#">Proposal exhibit</a>	<input checked="" type="checkbox"/>	
34.	<a href="#">Comment form exhibit</a> (07/07/2011)	<input checked="" type="checkbox"/>	
35.	<a href="#">Instructions for postmaster/OIC to remove proposal</a> (04/23/2011)	<input checked="" type="checkbox"/>	
36.	<a href="#">Round-date stamped proposals and invitations for comments from affected offices</a> (07/07/2011)	<input checked="" type="checkbox"/>	
37.	<a href="#">Notification of taking proposal and comments under internal consideration</a> (06/27/2011)	<input checked="" type="checkbox"/>	
38.	<a href="#">Proposal comments and Postal Service response letters</a> (07/07/2011)	<input checked="" type="checkbox"/>	  
39.	<a href="#">Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</a> (07/07/2011)	<input checked="" type="checkbox"/>	
40.	<a href="#">Analysis of comments</a> (07/07/2011)	<input checked="" type="checkbox"/>	
41.	<a href="#">Revised proposal (if appropriate)</a> (04/18/2011)	<input checked="" type="checkbox"/>	
42.	<a href="#">Updated PS Form 4920 (if appropriate)</a> (08/04/2011)	<input checked="" type="checkbox"/>	
43.	<a href="#">Certification of record</a> (08/04/2011)	<input checked="" type="checkbox"/>	
44.	<a href="#">Log of Post Office discontinuance actions</a> (08/04/2011)	<input checked="" type="checkbox"/>	
45.	<a href="#">Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales</a> (08/05/2011)	<input checked="" type="checkbox"/>	
46.	<a href="#">Headquarters' acknowledgment of receipt of record</a> (08/14/2011)	<input checked="" type="checkbox"/>	
47.	<a href="#">Final determination transmittal letter from Headquarters</a> (08/22/2011)	<input checked="" type="checkbox"/>	
48.	<a href="#">Instruction letter to postmaster/OIC on posting</a> (08/29/2011)	<input checked="" type="checkbox"/>	
49.	<a href="#">Round-date stamped final determination cover sheets</a> ()	<input type="checkbox"/>	



50.	<a href="#">Postal Bulletin Post Office Change Announcement</a> ()	<input type="checkbox"/>	
51.	<a href="#">Vice president, Delivery and Retail, instruction letter</a> (08/22/2011)	<input checked="" type="checkbox"/>	



01/20/2011

ELIZABETH JOHNSON  
DISTRICT MANAGER  
MISSISSIPPI PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 2nd congressional district.

Post Office Name:	SCOTT
Zip+4 Code:	38772-9998
EAS Level:	11
Finance Number:	277280
County:	Bolivar
Proposed Admin Office:	BENOIT
ADMIN Miles Away:	6.0
Near Office Name:	BENOIT
Near Miles Away:	6.0
Number of Customers:	
Post Office Box:	96
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	96
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 04/30/2010.

To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. The Benoit Post Office is approximately six miles from this facility and could meet the postal needs of customers in this community and can provide an equal or better level of service.

DANA AMOS  
Manager, Post Office Operations

Approval to Study for Discontinuance:

ELIZABETH JOHNSON  
DISTRICT MANAGER  
MISSISSIPPI PFC

01/20/2011

DATE

cc: Area Manager, Public Affairs and Communication



## NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Office**

Name: SCOTT State: MS Zip Code: 38772  
Area: SOUTHEAST District: MISSISSIPPI PFC  
Congressional District: 2nd County: Bolivar  
EAS Grade: 11 Finance Number: 277280  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 01/26/2011  
Fax No: (601) 351-7576



## NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: SCOTT State: MS Zip Code: 38772  
Area: SOUTHEAST District: MISSISSIPPI PFC  
Congressional District: 2nd County: Bolivar  
EAS Grade: 11 Finance Number: 277280  
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 01/26/2011  
Fax No: (601) 351-7576



# SCOTT, MS 38772







Eviction Notice

**A. Office**

Name: SCOTT State: MS Zip Code: 38772  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 2nd County: Bolivar  
EAS Grade: 11 Finance Number: 277280  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Linda Cassidy Date: 08/04/2011  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311 Fax No: (601) 351-7576



Building Inspection Report

A. Office

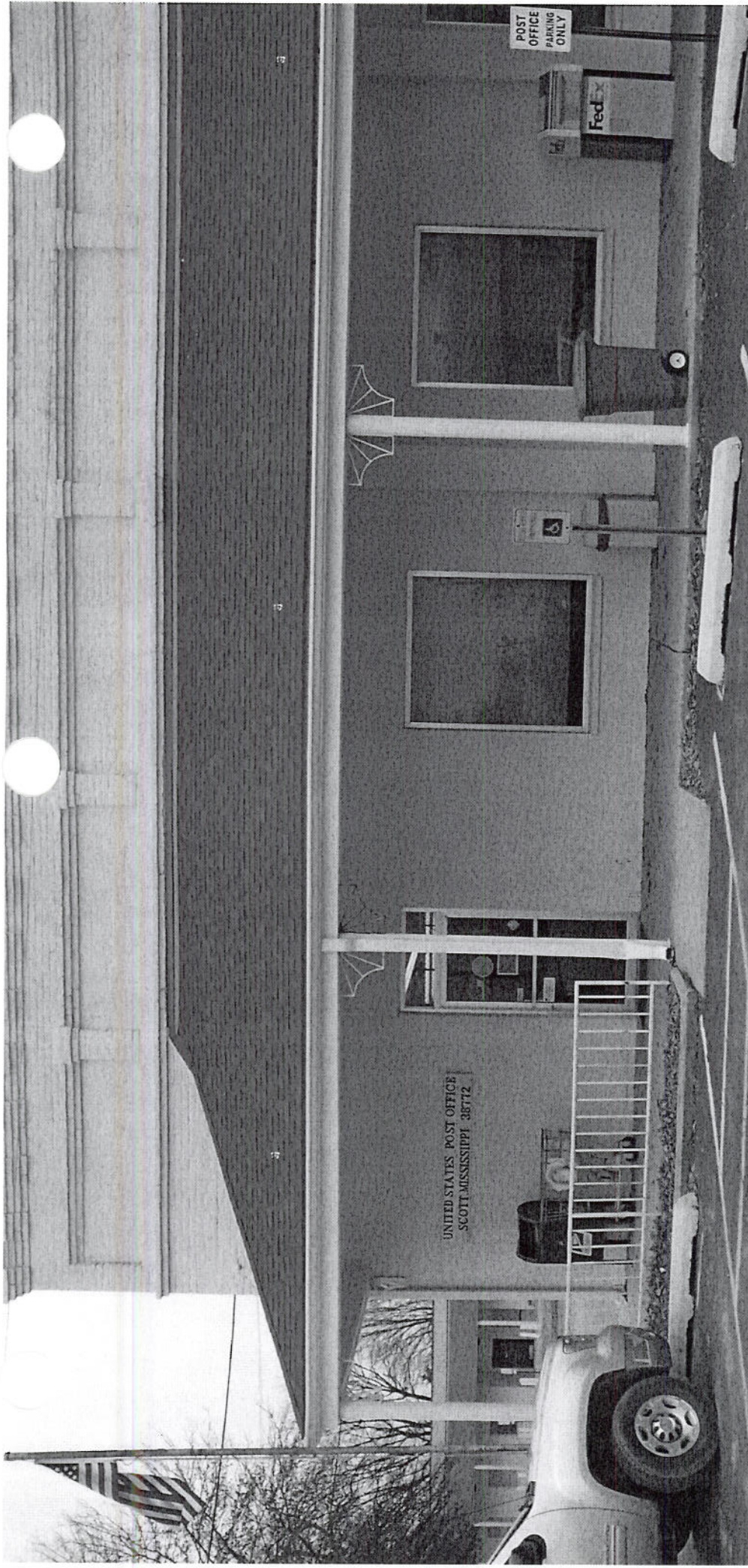
Name: SCOTT State: MS Zip Code: 38772  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 2nd County: Bolivar  
EAS Grade: 11 Finance Number: 277280  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 08/04/2011  
Fax No: (601) 351-7576





POST  
OFFICE  
PARKING  
ONLY

Fed

UNITED STATES POST OFFICE  
SCOTT, MISSISSIPPI 38772

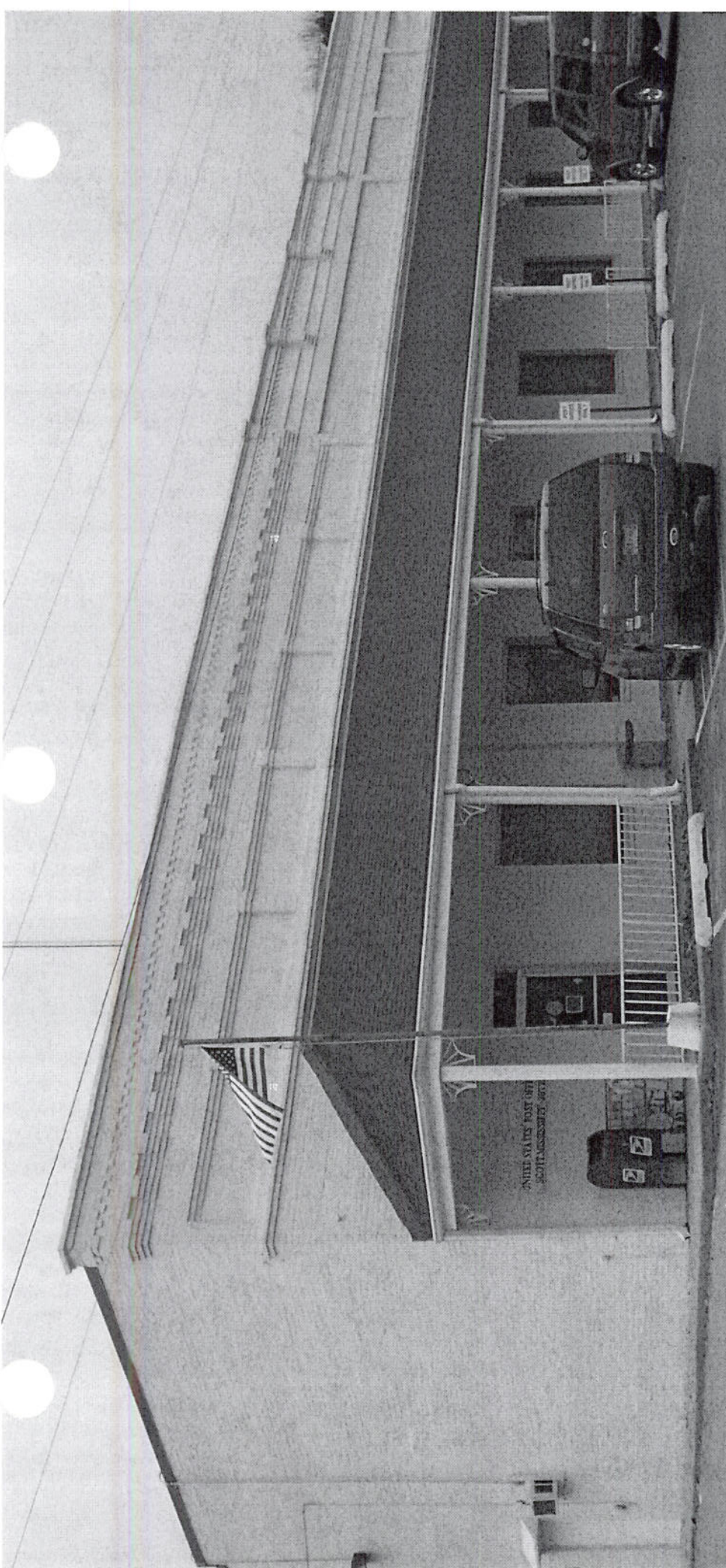
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04/14/2003

STAMPS  
PARCEL POST  
GENERAL DELIVERY

NO MAIL  
RETURNED TO SENDER

POSTAL SERVICE  
MAIL  
Monday - Friday  
9:00 a.m. - 5:00 p.m.  
Saturday  
9:00 a.m. - 12:00 p.m.

NO RETURN  
MAIL  
RETURNED TO SENDER





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04/11/20



EXPLORER

UNITED STATES  
UNITED STATES  
POSTAL SERVICE



**PS Form 150, Postmaster Workload Information**

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Post Office, State & Zip Code SCOTT, MS 38772		Postmaster's Signature V7MCN0	Date 02/04/2011
District Office, State & Zip Code MISSISSIPPI PFC, MS 39213		District Manager's Signature KJMFNP	Date 02/04/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	277280
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	96
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: SCOTT  
Office Zip+4: 38772 -9998 District: MISSISSIPPI PFC

## Activity WSCs

General Delivery Families Served (Item 3, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150) .....	<u>96</u>	X 1.0	=	<u>96</u>
Possible City Deliveries (Item 5, PS Form 150) .....	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
..				
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
..				
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
..				
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs .....				<u>96</u>

## Revenue WSCs

First	25 revenue units: 1.00	X <u>25</u> units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X <u>13</u> units	=	<u>6.50</u>
Next	700 revenue units: 0.25	X <u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X <u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X <u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:				<u>31.50</u>

Activity WSCs 96 + Revenue WSCs = 31.50 Base WSCs 127.50 = EAS Grade EPrevious evaluation: EAS grade 11Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

LINDA CASSIDY

LINDA.T.CASSIDY@USPS.GOV

Printed Name

Signature

MISSISSIPPI PFC District Review Coordinator

02/23/2011

Title

Date



## Window Transaction Survey

TERESA CASSIDY

Completed By:

38772 - 9998

ZIP+4:

SCOTT

PO Name:

02/14/2011

02/01/2011	through
------------	---------

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (*///*) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Tue - 02/01	12	5	0	0	0	0	0	10
Wed - 02/02	5	4	0	0	0	0	0	10
Thu - 02/03	0	0	0	0	0	0	0	0
Fri - 02/04	8	8	0	0	0	0	0	10
Sat - 02/05	0	0	0	0	0	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	10	11	0	0	0	1	0	10
Tue - 02/08	3	0	0	0	0	1	0	8
Wed - 02/09	4	2	0	0	0	0	0	25
Thu - 02/10	4	0	0	0	1	0	0	10
Fri - 02/11	11	7	0	0	0	0	0	31
Sat - 02/12	0	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	0	0	0	0	0	0	0	0
TOTALS	57	37	0	0	1	2	0	114
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	5.5	5.0	0.0	0.0	0.4	0.4	0.0	16.9
Average Number Daily Transactions:								
26.4				Average Daily Retail Workload in Minutes:				
28.2								



02/01/2011

OIC/POSTMASTER

SUBJECT: SCOTT Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to SCOTT customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the SCOTT Post Office for a 2-week period. The surveys should begin 02/01/2011 and end on 02/14/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 02/15/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LINDA CASSIDY, Post Office Review Coordinator, at (601) 351-7311.

LINDA CASSIDY

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - [http://hqcsopps/po\\_dis/win/in\\_survey.cfm?fin=1381005](http://hqcsopps/po_dis/win/in_survey.cfm?fin=1381005)

Survey of Incoming Mail - [http://hqcsopps/po\\_dis/invol/in\\_survey.cfm?fin=1381005](http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1381005)

Survey of Dispatched Mail - [http://hqcsopps/po\\_dis/outvol/in\\_survey.cfm?fin=1381005](http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1381005)

**Survey of Incoming Mail**

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Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4

SCOTT 38772 - 9998

Dates Recorded

02/01/2011 through 02/14/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Tue - 02/01	302	152	57	19	0	12	0	0
Wed - 02/02	265	209	57	115	0	5	0	0
Thu - 02/03	208	152	77	38	0	3	0	0
Fri - 02/04	397	144	238	38	0	3	0	0
Sat - 02/05	284	114	67	19	3	3	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	302	57	32	19	0	1	0	0
Tue - 02/08	204	57	7	2	1	2	0	0
Wed - 02/09	182	76	30	0	2	2	0	0
Thu - 02/10	105	38	2	103	0	1	0	0
Fri - 02/11	243	132	24	14	4	8	0	0
Sat - 02/12	0	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	0	0	0	0	0	0	0	0
TOTALS	2,492	1,131	591	367	10	40	0	0
Daily Average	249.2	113.1	59.1	36.7	1.0	4.0	0.0	0.0

Signature of Person Making Count:

TERESA CASSIDY

Printed Name:

LINDA.T.CASSIDY@USPS.GOV

Date:

02/28/11

**Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

**Survey of Dispatched Mail**

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Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4

SCOTT 38772 - 9998

Dates Recorded

02/01/2011 through 02/14/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Tue - 02/01	0	0	0	0	0	0	0	0
Wed - 02/02	0	0	0	0	0	0	0	0
Thu - 02/03	0	0	0	0	0	0	0	0
Fri - 02/04	0	0	0	0	0	0	0	0
Sat - 02/05	283	57	7	12	3	4	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	298	21	8	3	1	8	1	0
Tue - 02/08	138	95	19	38	0	5	2	0
Wed - 02/09	667	20	63	35	0	6	1	0
Thu - 02/10	207	132	11	18	0	5	0	0
Fri - 02/11	204	17	18	2	1	2	0	0
Sat - 02/12	0	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	0	0	0	0	0	0	0	0
TOTALS	1,797	342	126	108	10	30	4	0
Daily Average	299.5	57.0	21.0	18.0	1.7	5.0	0.7	0.0

Signature of Person Making Count:

TERESA CASSIDY

Printed Name:

LINDA.T.CASSIDY@USPS.GOV

Date:

02/28/11



02/10/2011

OIC/POSTMASTER

SUBJECT: SCOTT Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the SCOTT Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the SCOTT Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LINDA CASSIDY by 02/24/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>96</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>96</u>

If you have any comments on alternate means of providing services to the SCOTT customers, please provide them below:

This office provides services for many elderly customers in the community. A route would be efficient for these customers.

LINDA CASSIDY  
Post Office Review Coordinator

Comments:

cc: Official Record

02/09/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SCOTT Post Office, 38772 - 9998, located in Bolivar County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LINDA CASSIDY  
Post Office Review Coordinator  
MISSISSIPPI PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

### Post Office Survey Sheet

Post Office Name SCOTT ZIP+4 38772-9998  
Congressional District 2nd Date 04/13/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

The building is in good condition and does not have any obvious defects or deficiencies.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? No expiration date in FSO, there is a 30 day cancellation clause.

4. Are suitable alternate quarters available for an independent Post Office? If so, where?  
No

5. List potential CPO sites.

None in reaasonable proximity.

6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No

If yes, please identify them by name and address.

Postage Meter Customer - Monsanto, PO Box 157 Scott, Ms. 38772-0157 No permit mailers

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Postmaster position is vacant. Only affecte employee will be noncareer PMR

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

1 AM dispatch arrives at 0615. 1 PM dispatch departs at 17:20. Mail will travel on same transportation from next nearest Post Office. No collection box will be retained and no locked pouch will be used.

How many Post Office boxes are installed? 207

How many Post Office boxes are used? 96

What are the window service hours? 8:15 to 12:30, 1:00 to 3:45 M-F

7:30 to 9:45 S

What are the lobby hours? 8:00 to 3:30 M-F

7:30 to 9:45 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

One recorded by the inspection service. No date given.

# Post Office Survey Sheet(continued)

Docket: 1381005 - 38772

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Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? Building is owned by Monsanto but all equipment is Postal owned.
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. Building is owned by Monsanto which is largest area employer and they may be willing to provide a site for a CBU/Parcel Locker
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? None that have been identified at this time.
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? NA</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? 0, box 0.00 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 0</p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? 0</p> <p>f. At what time of the day does the carrier begin delivery to the community?</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less



## Community Survey Sheet

### Community Survey Sheet

Post Office Name	<u>SCOTT</u>	ZIP+4	<u>38772-9998</u>
Congressional District	<u>2nd</u>	Date	<u>08/04/2011</u>

1. Incorporated? ☐ Yes ☒ No  
Local government provided by: Washington County  
Police protection provided by: Washington County Sheriff Department  
Fire protection provided by: Scott Volunteer Fire Department  
School location: Washington County School District
2. What population growth is expected? (Please document your source)  
Facility Planning 2010 Dataset Zip Code Demographic Report projects a -.67% annual population growth.
3. What residential, commercial, or business growth is expected? (Please document your source)  
There is no new construction or potential new businesses in the area. The department of economic Affairs projects continued declines in jobs and earning potential in the Mississippi Delta in general. There are 57 households with a total population of 169.  
History. (Are there any special historical events related to the community?  
Are there any special community events to consider?  
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?  
Check with the field real estate office when verification is needed.)  
NO special events or historical sites that the PMR or OIC are aware of
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?  
Farmers, Commuters, and Retirees. Most jobs in area were provided by the Monsanto Corporation but they are now a R& D site and very few jobs are left
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.  
Do employees of the office offer assistance to senior citizens and handicapped)?  
What provisions can be made for these services if the Post Office is discontinued?  
none



## Highway Contract Route Cost Analysis Form

### Highway Contract Route Estimated Cost for Alternative Service

Office Name: SCOTT  
Office Zip+4: 38772 -9998 District: MISSISSIPPI PFC

1. Enter the number of additional  
boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional  
miles to be added to the route 0.00 x 10.40 hours per year 0.00

**Total time added to the route** 0.00

3. Enter the HCR hourly rate  
(Contact Area Manager, Purchasing/Contracting  
Officer) 0.00

**Total additional compensation (HCR hourly rate x total time added to the route)** 0.00

# Rural Route Cost Analysis Form

Docket: 1381005 - 38772

Item Nbr: 17

Page Nbr: 2

## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: SCOTT  
Office Zip+4: 38772 -9998 District: MISSISSIPPI PFC

- |    |   |             |                       |             |
|----|---|-------------|-----------------------|-------------|
| 1. | Enter the number of additional boxes to be added to the rural route                               | <u>0</u>    |                       |             |
| 2. | Enter the number of additional miles to be added to the route                                     | <u>0.00</u> |                       |             |
|    | Enter the volume factor   | <u>0.00</u> |                       |             |
|    | <b>Total (additional boxes x volume factor)</b>   |             |                       | <u>0.00</u> |
| 3. | Enter the number of additional boxes to be added to the rural route                               | <u>0</u>    |                       |             |
|    | Centralized boxes   | <u>0.00</u> | x 1.00 Min            | <u>0.00</u> |
|    | Regular L route boxes   | <u>0.00</u> | x 1.82 Min            | <u>0.00</u> |
|    | Regular Non-L route boxes   | <u>0.00</u> | x 2.00 Min            | <u>0.00</u> |
|    | <b>Total additional box allowance</b>   |             |                       | <u>0.00</u> |
| 4. | Enter the number of additional daily miles to be added to the rural route                         | <u>0.00</u> | x 12 Mileage Standard | <u>0.00</u> |
|    | <b>Total additional minutes per week</b><br>(miles carried to two decimal places)                 |             |                       | <u>0.00</u> |
| 5. | Total additional annual minutes (additional minutes per week year)                                | <u>0.00</u> | x 52 Weeks            | <u>0.00</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour)                    | <u>0.00</u> | / 60 Minutes          | <u>0.00</u> |
| 7. | Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) | <u>0.00</u> |                       |             |
|    | <b>Total Annual Cost (additional annual hours x rural cost per hour)</b>                          |             |                       | <u>0.00</u> |
| 8. | Enter lock pouch allowance (if applicable)  |             |                       | <u>0.00</u> |
|    | <b>Total annual cost for alternate service (annual cost minus lock pouch allowance)</b>           |             |                       | <u>0.00</u> |

U.S. Postal Service <b>POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL</b> Fact Sheet				1. Date Prepared  03/01/2011																																								
2. Post Office Name SCOTT		3. State and ZIP + 4 Code MS, 38772-9998																																										
4. District, Customer Service MISSISSIPPI PFC	5. Area, Customer Service SOUTHEAST	6. County Bolivar	7. Congressional District 2nd																																									
8. Reason for Proposal to Discontinue Office has no rural route and is in a small community developed around a paper company which has shut down operations. Revenue and residential population are both declining.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
11. Staffing		12. Hours of Service																																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 04/30/2010  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career  c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 08:15 - 12:30, 13:00 - 15:45</td> <td>Sat 07:30 - 09:45</td> <td rowspan="2" style="text-align: center; vertical-align: middle;">Total Window Hours Per Week  9.15</td> </tr> <tr> <td>a. Lobby Time M-F 8:00 - 3:30</td> <td>Sat 7:30-9:45</td> </tr> </table>			a. Time M-F 08:15 - 12:30, 13:00 - 15:45	Sat 07:30 - 09:45	Total Window Hours Per Week  9.15	a. Lobby Time M-F 8:00 - 3:30	Sat 7:30-9:45																																			
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13. Number of Customers Served		14. Daily Volume (Pieces)																																										
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>b. P.O. Box</td><td style="text-align: center;">96</td></tr> <tr><td>c. City Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>d. Rural Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>e. Highway Contract Route Box</td><td style="text-align: center;">0</td></tr> <tr><td>f. Total</td><td style="text-align: center;">96</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td style="text-align: center;">5</td></tr> <tr><td>h. Average No. Daily Transactions</td><td style="text-align: center;">26.40</td></tr> </table>		a. General Delivery	0	b. P.O. Box	96	c. City Delivery	0	d. Rural Delivery	0	e. Highway Contract Route Box	0	f. Total	96	g. No. Receiving Duplicate Service	5	h. Average No. Daily Transactions	26.40	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> <tr><td>a. First-Class</td><td style="text-align: center;">362</td><td style="text-align: center;">213</td></tr> <tr><td>b. Newspaper</td><td style="text-align: center;">95</td><td style="text-align: center;">23</td></tr> <tr><td>c. Parcel</td><td style="text-align: center;">5</td><td style="text-align: center;">3</td></tr> <tr><td>d. Other</td><td style="text-align: center;">0</td><td style="text-align: center;">0</td></tr> <tr><td>e. Total</td><td style="text-align: center;">462</td><td style="text-align: center;">239</td></tr> <tr><td>f. No. of Postage Meters</td><td colspan="2" style="text-align: center;">1</td></tr> <tr><td>g. No. of Permits</td><td colspan="2" style="text-align: center;">0</td></tr> </table>			Types of Mail	Received	Dispatched	a. First-Class	362	213	b. Newspaper	95	23	c. Parcel	5	3	d. Other	0	0	e. Total	462	239	f. No. of Postage Meters	1		g. No. of Permits	0	
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f. No. of Postage Meters	1																																											
g. No. of Permits	0																																											
Finances a. FY 2008 2009 2010		Receipts \$ 22,450 \$ 20,798 \$ 14,476	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111																																								
15a. Quarters																																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/1900 Annual Lease \$ 2040  30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)  Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
15b. Explain:																																												
17. Schools, Churches and Organization in Service Area: No: 0 Benoit Union Church Silver Mount M.B. Church		19. Administrative/Emanating Office (Proposed): Name <u>BENOIT PO</u> EAS Level <u>13</u> Miles Away <u>6.0</u> Window Service Hours: M-F 08:00 16:15 SAT 08:00 10:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: <u>131</u>																																										
18. Businesses in Service Area: No: 0 Scott Water Dept Scott Foundation Scott Store Scott Farm Supply Lake Bolivar Gin Monsanto		20. Nearest Post Office (if different from above): Name <u>BENOIT PO</u> EAS Level <u>13</u> Miles Away <u>6.0</u> Window Service Hours: M-F 08:00 16:15 SAT 08:00 10:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: <u>131</u>																																										
21. Prepared by																																												
Printed Name and Title TERESA CASSIDY PO Discontinuance Coordinator Name LINDA CASSIDY		Signature TERESA CASSIDY Location JACKSON, MS		Telephone No. AC () (601) 351-7311																																								

**A. Office**

Name: SCOTT State: MS Zip Code: 38772  
Area: SOUTHEAST District: MISSISSIPPI PFC  
Congressional District: 2nd County: Bolivar  
EAS Grade: 11 Finance Number: 277280  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 03/04/2011  
Fax No: (601) 351-7576



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03/10/11

OIC/POSTMASTER

SUBJECT: SCOTT Post Office

Enclosed are questionnaires addressed to customers of the SCOTT Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/26/11 for further review.

Linda Cassidy  
Post Office Review Coordinator  
Enclosures





Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the SCOTT Post Office retired on 04/30/2010. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 26.40 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at SCOTT may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the BENOIT PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the BENOIT PO, located 6.0 miles away. Hours of service at this office are 08:00 16:15, Monday through Friday, and 08:00 10:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/24/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Scott Learning Center, Cotton Row, Scott, MS on 03/24/2011 from 6:30 p.m. to 7:45 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Linda Cassidy at (601) 351-7311.

Thank you for your assistance.

Sincerely,

DANA AMOS  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006

Enclosures:

Questionnaire and return envelope  
Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate),  
Summary of Post Office change regulations

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

---

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





## POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

### MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

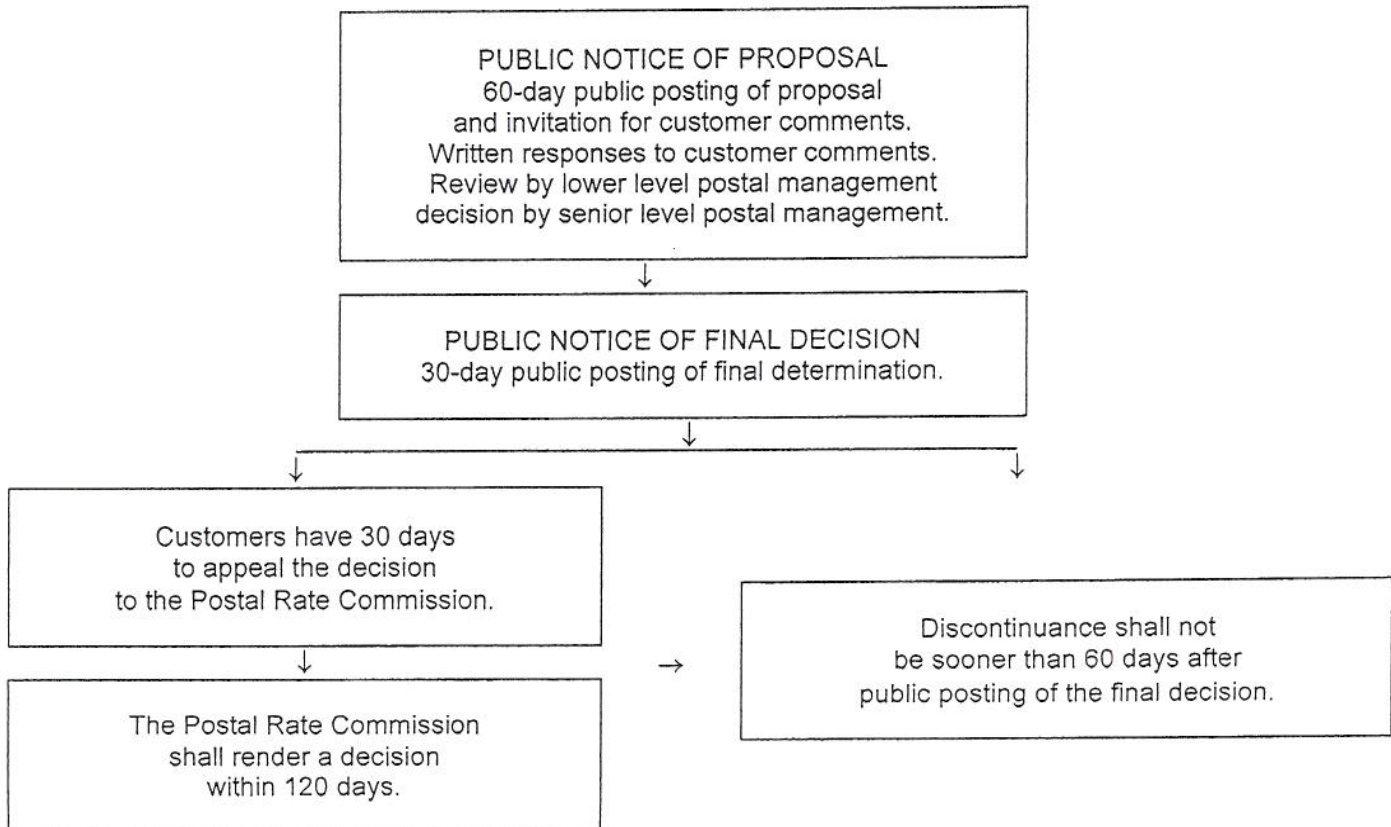


## SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





# Postal Service Customer Questionnaire

DOCKET NO 138/005  
ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*(Signature)*

DOCKET NO 1381005  
ITEM NO 21  
PAGE 3

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Cleveland, MS and Greenville, MS  
☐ Personal needs  
☒ Banking Cleveland, MS and Greenville, MS  
☒ Employment Cleveland, MS and Benoit, MS  
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Janice Jackson & Agnes Jackson  
Address: P.O. Box 107 - 57 Fifth Street - Acott, MS 38772  
Telephone: 662-344-0608 or 662-347-5448  
Date: 3-24-2011 Agnes & Janice Jackson

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



The Carrier Route delivery is worse because we have to take a chance on our money being taken from boxes, increase of stolen identity, and waiting for mail that we usually get on time.

We are senior citizens that are retired or just living on fixed incomes. We need to conserve our money, time and gas. The change of address would be a hardship for us. We really need our post office.

Respectfully,  
James Jackson  
Scott, MS

# Postal Service Customer Questionnaire

DOCKET NO 1381005  
ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Greenville

☐ Personal needs

☒ Banking Benoit

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Irene Washington

Address: P.O. Box 36 (157 Davenport Rd)

Telephone: 662-742-3749

Date: 3-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Now live in Benoit

+ actually





3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Greenville, N.C.

☒ Personal needs

" "

☐ Banking

☐ Employment

☒ Social needs

Greenville or Cleveland

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Marjorie B Myers

Address:

P.O. Box 175 Scotts MS 38772

Telephone:

1-662-742-3214

Date:

3-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Church Activities, Community Activities, School Activities

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*(JF)*

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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Whitley Gones

Address:

P.O. Box 6 Scott, Miss 38772

Telephone:

662-742-3247

Date:

3/17/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping  
☐ Personal needs  
☐ Banking  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Martha H. Jackson

Address:

PO Box 26

Telephone:

662-742-3617

Date:

3-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

BUCKET NO 138/005  
ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

a diabetic so I receive her testing strips and supplies thru the mail.

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

If I'm not home to receive my packages they  
may be stolen.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Greenville and other surrounding areas

☒ Personal needs

Greenville and other surrounding areas

☒ Banking

Greenville

☒ Employment

Benoit

☒ Social needs

Greenville and other surrounding areas

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

DOCKET NO 1381005  
ITEM NO 21  
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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

(32)

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- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Greenville Miss  
☒ Personal needs Greenville Miss  
☒ Banking Greenville Miss  
☒ Employment  
☒ Social needs Greenville Miss

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Rosie M. Smith

Address: P.O. Box 46

Telephone: 662-742-3662

Date: 3.23.2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	GREENVILLE
<input checked="" type="checkbox"/>	Personal needs	11
<input checked="" type="checkbox"/>	Banking	11
<input checked="" type="checkbox"/>	Employment	11
<input checked="" type="checkbox"/>	Social needs	11

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

R.W. Pass

Address:

Box 57 SCOTT 114 Blaylock winterville

Telephone:

334 9162

Date:

3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes ☐ No

Name:

James ELKINS

Address:

P.O. Box 94

Telephone:

662-822-5142

Date:

3/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☒ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*(Signature)*

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes ☐ No

Name:

Monsanto

Address:

PO Box 157 Scott, Ms. 38772

Telephone:

662 742 3351 / 662 742 4784

Date:

3/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☐ Employment *Relies*  
☐ Social needs *NA*

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

*Edgar H. Boyd*

Address:

*P.O. Box 164 Scott, MS 38772*

Telephone:

*662-742-3281*

Date:

*3-17-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



32

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☐ Personal needs  
☒ Banking  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Scott Farm Supply Store

Address: P.O. Box 186

Telephone: 662-722-3136

Date: 3/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

DOCKET NO 1381005  
ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Cecilia Jones

Address:

P.O. Box 202, Scott, MS 38772

Telephone:

Date:

3/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*[Handwritten signature]*

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No *NOT AS MUCH.*

Name:

*Mike Francis*

Address:

*PO Box 214*

Telephone:

*662-742-4167*

Date:

*3/16/11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

DOCKET NO 1381005  
ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☐ Personal needs  
☒ Banking  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Lake Bolivar Gsm Co.

Address:

P.O. Box 247

Telephone:

662-742-3860

Date:

3/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

DUCKET NO. 1381005  
 ITEM NO. 21  
 PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders <i>occasionally as needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail <i>occasionally as needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping - Greenville / Cleveland
- ☒ Personal needs Greenville / Cleveland
- ☒ Banking - Greenville
- ☐ Employment
- ☒ Social needs Greenville / Cleveland

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Dorothy Andrus

Address:

PO Box 248 Scott MS 38772

Telephone:

662-742-1005

Date:

3-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

DOCKET NO 1381005  
 ITEM NO 21  
 PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO NA

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

Handicap Acc.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Things for sale, school activities, Community activities, Church activities

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

342

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PAGE 3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping
- ☒ Personal needs
- ☒ Banking
- ☒ Employment
- ☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

Name: Van & Linda Lockett

Address: P.O. Box 75 Scott, MS 38772

Telephone: (662) 742-3447

Date: 3/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO *NA*

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect.  
If yes, please explain: Handicap ACC.
- d. Using public bulletin board ☒ YES ☐ NO
- e. Other  
If yes, please explain: Thing for sale

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



(DJ)

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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Olivia Sproule

Address:

P.O. Box 94, Scott 38772

Telephone:

662-742-3670

Date:

3/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Greenville / Cleveland,



Personal needs

Greenville / Rosedale



Banking

Greenville



Employment



Social needs

Greenville,

5. Do you currently use local businesses in the community?



If yes, would you continue to use them if the Post Office is discontinued?



Name:

Sylvester Crutchfield

Address:

P.O. Box 97 SCOTT MS 38772

Telephone:

822-4612

Date:

3/22/2010

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Go to Cleveland to tend to needs of my elderly Mother  
Weekly or more. Pass Benoit P.O. + Cleveland P.O.

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- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Joyce Pope

Address:

P.O. Box 112 138 Sayre Circle Scott MS 38772

Telephone:

(662) 742-3660

Date:

03-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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ITEM NO  
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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping GREENVILLE

☐ Personal needs

☒ Banking GREENVILLE

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: JOHN W. POPE

Address: P.O. BOX 112

Telephone: 662-742-3660

Date: 3/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

- 1) If we went to Rural delivery, when would we obtain a Post Office Box?
- 2) How much would it cost?
- 3) What are the Requirements?
- 4) Are you considering closing all Small Post Offices?
- 5) Has a decision already been made to close selected Post Offices?

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# Postal Service Customer Questionnaire

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PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Occ
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Assist senior citizen

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:





3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Greenville

☒ Personal needs "

☒ Banking "

☐ Employment

☒ Social needs "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: SCOTT WATER DISTRICT

Address: PO BOX 125 SCOTT MS 38712

Telephone: 662-742-3740

Date: 3-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The loss of the SCOTT Post OFFICE WOULD GREATLY effect the daily bussiness of the Water District. We do all our billing & receiving of payments through the Post Office in SCOTT. We do not have an office so our PO Box is our office. These transactions will not be convenient done in any other manner. Many of our customers still pay their bills by money orders through the Post Office in SCOTT. ~~As~~ MOST who are elderly need authors for assistance.

# Postal Service Customer Questionnaire

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ITEM NO  
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2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never	Occas
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	yes
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

but prefer to keep postal business here in Cleveland, MS  
Scott, MS

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better
 ☐ Just as Good
 ☐ No Opinion
 ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping  
☐ Personal needs  
☐ Banking  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Doug Shoemaker

Address:

PO Box 182 Scott MS 38772

Telephone:

662-820-8086

Date:

3-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

~~DO NOT WRITE~~ The PO is vital to community & I would  
 prefer to have mail delivered my house than go to Benoit.



# Postal Service Customer Questionnaire

BUCKET NO 1381005  
ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*[Handwritten signature]*

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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☒ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Clara Jones

Address:

P. O. Box 185, Scott, MS 38772

Telephone:

662-742-3627

Date:

03/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

BUCKET NO 1381005  
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 PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Sometimes
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Sometimes
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☒ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



*(SHE)*

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

*CLOTEIA ADAMS*

Address:

*P.O. BOX 211*

Telephone:

*662-742-3712*

Date:

*3-24-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Think ABOUT 4 or 5 DAYS A WEEK Instead of closing  
 for Good Think ABOUT IT the people will miss the postoffice  
 Becaus need to Buy moneyorders and sending packages Getting our  
 Checks and Buying STAMPS we just need The postoffice*

# Postal Service Customer Questionnaire

BUCKET NO  
 HEN NO  
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 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3012

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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Dorothy Hester

Address: P.O. Box 221, Scott, MS 38772

Telephone: 662-742-3730 Home

Date: 3.21.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## CONCERNS IF SCOTT POST OFFICE IS CLOSED

If the Scott Post Office is closed this will cause a terrible inconvenience to many residents in Scott and surrounding areas that use the Scott Post Office. A large number of elderly people have lived and worked in Scott most of their lives and the Scott Post Office is where most of their business is transacted because they do not have bank accounts and depend on the Post Office for buying money orders to pay their bills. It will be very difficult for them to go through the process of getting addresses changed. Some of them do not drive or do not have transportation to get them to either Greenville or Benoit to the Post Offices located there. The Scott Post Office is a very important part of the community of Scott. It will be a great inconvenience to Monsanto, a very large business located in Scott, to receive mail on a route. They send and receive a great amount of mail including many packages each day. There are other businesses located in and around Scott that use the Post Office for their mail as well.

If Scott becomes part of the Benoit Post Office that will cause a very large increase of mail for the route person and will cause some of us to receive our mail very late in the day. Mail often times get wet if it is raining when left in the box on the route. Packages cannot be left at the route box and will require a special trip to the Post Office. We would be taking a chance on money being stolen if we left money in the box for stamps. Raising the red flag on the mail box to let the carrier know that we have mail for her to pick up certainly "raises a red flag" for thieves. As you know thieves are not bothered by the fact that it is a Federal offense to steal from the post office any more than it is to steal from anywhere else. I also understand that if the carrier does not have mail to leave at the box on the route that she (he) will not stop to pick up outgoing mail when the red flag is up.

Why do we have to have a Post Master or Mistress in a Post Office such as Scott? It seems to me that it is saving money by having an Officer in Charge who does not make nearly as much as a Post Master. I sincerely believe that we could continue to operate with OIC perfectly well as we have done for over a year now. My mail is never lost, is always put up on time and there is always someone to assist when I need to purchase stamps, money orders or ship a package. I cannot say that for other post offices. Why was a new Post Master not appointed for Scott in the length of time that it has been since the last post master retired? Was this done so that the Postal Service could use this as an excuse to close the Scott Post Office? Why not save vast amounts of money by not opening small (or even large) Post Offices on Saturday? I know that this has been discussed as a money saving effort, It seems ridiculous to me for the postal worker to have to come to the Post Office on Saturday to simply put up the mail and then close by 9:30 to 10.00 am. I am sure there are very few people collect their mail at the Post Office before 9:30. Why not look at other ways to save money other than closing one small Post Office in a community that depends so much on its service simply because they do not have a Post Master? Why was there not a survey done earlier to see how people felt about closing the Post Office? Has the decision already been made to close the Post Office? If so why are we even being asked our opinions?

How long will we have to be sure all address changes have been made? How will this be handled? Who will help those who cannot understand how to make this change? I have heard numerous complaints about other post offices that ignore the "yellow sticker" with the new address and continue to leave mail at the old address. This will be another problem that we, the people who will be so inconvenienced, will have to deal with.

As I said earlier the Scott Post Office is a great asset to have in Scott and many, many people will be greatly inconvenienced if the Post Office is closed. PLEASE CONSIDER NOT CLOSING THIS POST OFFICE. YOU HAVE NO IDEA HOW IMPORTANT IT IS TO THIS COMMUNITY!!!!

# Postal Service Customer Questionnaire

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ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never	OCC
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

Assisting Sen citizens

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



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- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Greenville

Cleveland

☒

Personal needs

☒

Banking

☐

Employment

☒

Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

ROBIN HORTON

Address:

PO Box 224 SCOTT MS 38772

Telephone:

662-742-3740

Date:

3-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I feel our communities Retention states the overwhelming feeling of ~~my~~ my feelings concerning Rural Rt options ect... It's amazing that a community with industry here (Monsanto) & other businesses would be affected. I will not go to Benoit for my mail or put a box in my yard or be in favor of any type service other than what is provided now.



# Postal Service Customer Questionnaire

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PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never	
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



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ITEM NO 21  
PAGE 3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Sidney Smith

Address:

Po Box 233

Telephone:

Date:

3/24/4

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

work, shopping and personal needs



- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Anthony E. Howard

Address:

PO Box 234

Telephone:

662-822-6294

Date:

March 23, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

DOCKET NO 1381005  
ITEM NO 21  
PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Blanche N. Howard

Address:

P.O. Box 234, Scott, MS. 38772

Telephone:

913-544-9262

Date:

03-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

DOCKET NO 1381005  
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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Greenville, Ms



Personal needs

Greenville, Ms



Banking



Employment

Winterville, Ms



Social needs

Where ever.

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Angelia Cartwright

Address:

P O Box 234, Scott, Ms 38772

Telephone:

(662) 822-9384

Date:

3/22/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

DUCKET NO 1381005  
 ITEM NO 21  
 PAGE 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

\_\_\_\_\_

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

\_\_\_\_\_





BUCKET NO  
ITEM NO  
PAGE

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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Mary Ellen Beader

Address:

PO Box 236 - Scott, MS - 38772

Telephone:

662-742-3773

Date:

3-18-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I DO NOT want my mail to arrive at a box on the street or in a common box that everyone shares. My husband and I get all our medication through the USPS and I certainly don't want it sitting in a mail box out in the heat + cold. Nor do I plan to drive 6 miles to the Post office in Benoit.

# Postal Service Customer Questionnaire

DOCKET NO  
ITEM NO  
PAGE

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1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

I AM 66 YRS OLD, There is NO RURAL RT. where I live

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

I RECEIVE MY PAY CHECK AT THE P.O. IN SCOTT.  
IF SCOTT P.O. CLOSSES, I'LL HAVE TO DRIVE AN  
EXTRA 6 MILES, ONE WAY TO DO BUSINESS.

1381005

BUCKET NO  
SERIAL NO  
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3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I LIVE INSIDE THE MS- RIVER LEVEE  
THERE IS NO RURAL SERVICE FOR ME.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping GREENVILLE  
☒ Personal needs GREENVILLE  
☒ Banking BANK IT ONCE A MO.  
☐ Employment  
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: JAMES CANADY

Address: PO BOX 254, SCOTT MS 38772

Telephone: 719-1944

Date: 3-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

ACCOUNT NO.  
 ITEM NO.  
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 2

1. Please check the appropriate box to indicate whether you used the SCOTT Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Jeremy & Sherry Rollins

Address:

125 Johnston St. Scott, MS 38772 P.O. Box 171

Telephone:

478-918-3996

Date:

3/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Jeremy J. Rollins  
P.O. Box 171  
Scott, MS 38772

Dana Amos  
1461 Lakeover Road  
Jackson, MS 39213

I understand the U.S. Postal Service's financial woes due to a declining mail volume. I am fully aware that the entire system needs an overhaul, yet the closing of the Scott Post Office will not make any significant change in the operating deficit of the U.S. Postal Service. Effectively it would erase the town of Scott, MS and this loss of identity would be devastating to the residents here.

Currently three out of four post offices run a deficit, therefore it would be more appropriate to close locations that will not vanish a town. It is unlawful to close a post office due to an operating deficit. Congress obligates the postal service to operate non self-sustaining offices in small towns and rural communities such as Scott, MS.

Due to the nature of the service provided it is impossible to adequately determine revenue by evaluating a single unit. Campbellton, Florida Town Council President Wanda Moore indicates that "revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another." I do not believe that a rural route carrier would be able to adequately deliver the size packages that we regular receive, and I discern that the revenue generated by those deliveries is not being considered in this evaluation. Nor would I appreciate forcing my wife to drive to Benoit on a regular basis with three small children in order to pick up said items.

The people of Scott, MS are not the people of Benoit. The people of Scott do not want to be residents of Benoit. Nearly 50% of the population are children living in a town with no registered sex offenders and no reported crime. Monsanto identifies itself with Scott as well, and the Scott Research Facility is world renowned for its work and achievements. Scott, MS has a rich heritage in developing ways to safely and more effectively feed the world, yet the U.S. Post Office wants to terminate that legacy by failing to oblige the U.S. Congressional mandates that were designed to prevent such occurrences.

Sincerely,

  
Jeremy J. Rollins



Jeremy J. Rollins  
P.O. Box 171  
Scott, MS 38772  
478-918-3996

March 25, 2011

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS 39213

RE: POST OFFICE SCOTT, MS 38772

Dear Dana Amos:

The United States Postal Service exchange with the residents of Scott, Mississippi on the evening of March 24, 2011 was unsatisfactory. No solutions or alternatives to closing the Scott facility have been provided even though the United States Postal Service has been tasked with the question. Aware that a Post Office may not be closed due to running a deficit we discern the grounds for dissolving the facility is a decline in volume.

Many residents propose ways that volume may be increased; however, no indications that this would have an impact on the fate of our Post Office have been given. Monsanto is willing to transfer their daily shipping business from Federal Express to the United States Postal service, yet the USPS representative charged with providing the necessary information to make this transition has not responded.

In a community filled with highly trained business professionals and business owners actual figures relating to revenue and volume are essential to having and intelligent discussion. We have been informed this information will be provided at a later time. The residents of Scott did not attend the meeting solely for the purpose of expressing their emotions. The residents of Scott would like an opportunity to assist the United States Postal Service in exploring an alternative solution to closing the facility.

We are requesting that a decision not be reached until the residents of Scott have had an opportunity to address the problems that have only recently been revealed. We have only recently been informed that the Post Office is in jeopardy and we deserve the opportunity to revitalize it.

With the entire Postal Service in financial ruin the closing of this facility will not have any measurable impact on the current plight of the United States Postal Service. The congressional mandates that protect the closure of Post Offices were designed to protect towns like Scott, MS who cannot be expected to sustain themselves. However, we would like to be part of the solution and not part of the problem. Allow the residents a specific

Jeremy J. Rollins  
P.O. Box 171  
Scott, MS 38772

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Dana Amos  
1461 Lakeover Road  
Jackson, MS 39213

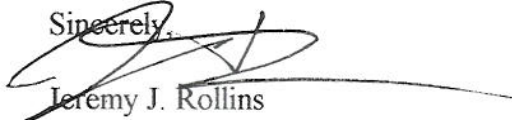
I understand the U.S. Postal Service's financial woes due to a declining mail volume. I am fully aware that the entire system needs an overhaul, yet the closing of the Scott Post Office will not make any significant change in the operating deficit of the U.S. Postal Service. Effectively it would erase the town of Scott, MS and this loss of identity would be devastating to the residents here.

Currently three out of four post offices run a deficit, therefore it would be more appropriate to close locations that will not vanish a town. It is unlawful to close a post office due to an operating deficit. Congress obligates the postal service to operate non self-sustaining offices in small towns and rural communities such as Scott, MS.

Due to the nature of the service provided it is impossible to adequately determine revenue by evaluating a single unit. Campbellton, Florida Town Council President Wanda Moore indicates that "revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another." I do not believe that a rural route carrier would be able to adequately deliver the size packages that we regular receive, and I discern that the revenue generated by those deliveries is not being considered in this evaluation. Nor would I appreciate forcing my wife to drive to Benoit on a regular basis with three small children in order to pick up said items.

The people of Scott, MS are not the people of Benoit. The people of Scott do not want to be residents of Benoit. Nearly 50% of the population are children living in a town with no registered sex offenders and no reported crime. Monsanto identifies itself with Scott as well, and the Scott Research Facility is world renowned for its work and achievements. Scott, MS has a rich heritage in developing ways to safely and more effectively feed the world, yet the U.S. Post Office wants to terminate that legacy by failing to oblige the U.S. Congressional mandates that were designed to prevent such occurrences.

Sincerely,



Jeremy J. Rollins



**CONCERNS IF SCOTT POST OFFICE IS CLOSED**

If the Scott Post Office is closed this will cause a terrible inconvenience to many residents in Scott and surrounding areas that use the Scott Post Office. A large number of elderly people have lived and worked in Scott most of their lives and the Scott Post Office is where most of their business is transacted because they do not have bank accounts and depend on the Post Office for buying money orders to pay their bills. It will be very difficult for them to go through the process of getting addresses changed. Some of them do not drive or do not have transportation to get them to either Greenville or Benoit to the Post Offices located there. The Scott Post Office is a very important part of the community of Scott. It will be a great inconvenience to Monsanto, a very large business located in Scott, to receive mail on a route. They send and receive a great amount of mail including many packages each day. There are other businesses located in and around Scott that use the Post Office for their mail as well.

If Scott becomes part of the Benoit Post Office that will cause a very large increase of mail for the route person and will cause some of us to receive our mail very late in the day. Mail often times get wet if it is raining when left in the box on the route. Packages cannot be left at the route box and will require a special trip to the Post Office. We would be taking a chance on money being stolen if we left money in the box for stamps. Raising the red flag on the mail box to let the carrier know that we have mail for her to pick up certainly "raises a red flag" for thieves. As you know thieves are not bothered by the fact that it is a Federal offense to steal from the post office any more than it is to steal from anywhere else. I also understand that if the carrier does not have mail to leave at the box on the route that she (he) will not stop to pick up outgoing mail when the red flag is up.

Why do we have to have a Post Master or Mistress in a Post Office such as Scott? It seems to me that it is saving money by having an Officer in Charge who does not make nearly as much as a Post Master. I sincerely believe that we could continue to operate with OIC perfectly well as we have done for over a year now. My mail is never lost, is always put up on time and there is always someone to assist when I need to purchase stamps, money orders or ship a package. I cannot say that for other post offices. Why was a new Post Master not appointed for Scott in the length of time that it has been since the last post master retired? Was this done so that the Postal Service could use this as an excuse to close the Scott Post Office? Why not save vast amounts of money by not opening small (or even large) Post Offices on Saturday? I know that this has been discussed as a money saving effort. It seems ridiculous to me for the postal worker to have to come to the Post Office on Saturday to simply put up the mail and then close by 9:30 to 10:00 am. I am sure there are very few people collect their mail at the Post Office before 9:30. Why not look at other ways to save money other than closing one small Post Office in a community that depends so much on its service simply because they do not have a Post Master? Why was there not a survey done earlier to see how people felt about closing the Post Office? Has the decision already been made to close the Post Office? If so why are we even being asked our opinions?

How long will we have to be sure all address changes have been made? How will this be handled? Who will help those who cannot understand how to make this change? I have heard numerous complaints about other post offices that ignore the "yellow sticker" with the new address and continue to leave mail at the old address. This will be another problem that we, the people who will be so inconvenienced, will have to deal with.

As I said earlier the Scott Post Office is a great asset to have in Scott and many, many people will be greatly inconvenienced if the Post Office is closed. PLEASE CONSIDER NOT CLOSING THIS POST OFFICE. YOU HAVE NO IDEA HOW IMPORTANT IT IS TO THIS COMMUNITY!!!!



unit of time to make the necessary changes in our mail service business activities and at the end of that period reevaluate the revenue and volume before reaching a final decision.

Please make all pertinent information concerning revenue, volume, and any other necessary factors available to the residents of Scott, Mississippi 38772.

Cordially,

Jeremy J. Rollins

cc: Congressman Bennie Thompson



04/01/2011

ANTHONY AND BLANCHE HOWARD AND ANGELIA CARTWRIGHT

P O BOX 234  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

CLEORA JONES

P O BOX 185  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006





04/01/2011

DOROTHY ANDRUS

P O BOX 248  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

DOUG SHOEMAKER

P O BOX 182  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

IRENE WASHINGTON

P O BOX 36

SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006





04/01/2011

JAMES ELKINS

P O BOX 94  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

JEREMY AND SHERRY ROLLINS

P O BOX 171  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

JOYCE AND JOHN POPE

P O BOX 112  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006





04/01/2011

MAJORIE B. MYERS

P O BOX 175  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

MIKE FRANCIS

P O BOX 214  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

OLIVIA SPROVELS

P O BOX 96  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006





04/01/2011

ROBIN HORTON

P O BOX 224  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

SCOTT FARM SUPPLY STORE

P O BOX 186  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



04/01/2011

SHIRLEY JONES

P O BOX 6  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006





04/01/2011

SYLVESTER CRUTCHFIELD

P O BOX 97  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the SCOTT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the SCOTT Post Office should be pursued, a formal proposal will be posted in the SCOTT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006

## Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the SCOTT Post Office on 03/10/2011. Additionally, during the survey period, questionnaires were available at the SCOTT Post Office to walk-in retail customers.

### 1. Number of Questionnaires

Total questionnaires distributed	115
Favorable to proposal	0
Unfavorable to proposal	23
Expressing no opinion	15
Total questionnaires received	38

### Postal Concerns

The following postal concerns were expressed

#### 1. Concern (No Opinion):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

#### 2. Concern (No Opinion):

No Concern

Response:

#### 3. Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

#### 4. Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

#### 5. Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

#### 6. Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

#### 7. Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.





### Community Meeting Roster

Dana Amos - Manager Post Office Operations

Teresa Cassidy - PO Review Coordinator

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Time 6:30 p.m.

\_\_\_\_\_

Total Number of Customers Present:

83

Place: Scott Learning Center, Cotton Row, Scott, MS

This document may become a part of the official record that will be available for public viewing.

**Names of Customers Present:**

[illegible]

## Community Meeting Roster

Postal Service Representative (Names and Titles):

Dana Amos - Manager Post Office Operations

Stacy Ellis - Manager Operations Programs Support

Teresa Cassidy - PO Review Coordinator

Date: 03/24/2011

Time: 6:30 p.m.

Total Number of Customers Present:

0 83

Place: Scott Learning Center, Cotton Row, Scott, MS

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Rondle Smith	P.O. Box 102 Scott MS	38772	662-390-7697 + 742-3348
Elsie Canell	202 Thomas, Cleveland, MS	38732	662-843-2476
James Condy	254 SCOTT MS.	38772	662-719-1944
Alba M Linksey	264 SCOTT MS	38772	662-3474335
Betty Ridge	201 Scott Mo.	38772	662-742-3749
Scott Horton	253 SCOTT MS	38772	662-820-0587
Peri Leonard	Scott, MS P.O. Box 36	38772	662-822-8494
Robert Gordon Rogers	P.O. Box 222	38772	662-742-3368 or 742-3861
Elise Lee	P.O. Box 172	38772	662-742-4000
Chance Wright	813 University	38732	662-822-1040
Charles Shannon	Box 206	38772	662-742-3245
Robert Horton	PO Box 224	38772	742-3740
Dana Kline	P.O. Box 1894	38732	719-5766
Hayden	P.O. Box 215	38772	662-742-3677
Pam Hancock	PO Box 34	38772	662-820-0745
George Howard	P.O. Box 234	38772	662-931-2792
Caroline McCarthy	PO Box 123	38772	662-742-3657
Zelma Hume	395 Kates Rd	38703	662-335-1511
Ellis Moore	40th St	38772	742-3890



### Community Meeting Roster

Postal Service Representative (Names and Titles):  
Dana Amos - Manager Post Office Operations  
Stacy Ellis - Manager Operations Programs Support  
Teresa Cassidy - PO Review Coordinator

Date: 03/24/2011  
Time: 6:30 p.m.

Total Number of Customers Present: 0

Place: Scott Learning Center, Cotton Row, Scott, MS

This document may become a part of the official record that will be available for public viewing.

#### Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
NOTE Tim Adams	PO Box 211	38772	742-3712
Linda Lockett	P.O. Box 75	38772	742-3447
Sidney Miller	P.O. Box 45	38772	742-3704
Sidney Smith	P.O. Box 233	38772	378-6400
LaDonna Worthing	Senator Roger Wicker		
Blanche S. Howard	P.O. Box 234, MS.	38772	913-544-9262
Angelia H. Cunningham	P.O. Box 234, <sup>Scott</sup> MS	38772	662-822-9384
Casey + Amanda Bower	P.O. Box 42	38772	662-822-4475
Albert Sandoz	POB 245	38772	662-822-2718
Loretta Leonard	POB 36	38772	662-742-3858
Robert Ridge	P.O. Box 201	38772	662-822-2036
Jenet Smith	P.O. Box 26	38772	662-613-0113
John Pope	P.O. Box 112	38772	662-742-3660
Joyce Pope	P.O. Box 112	38772	662-742-3660
Rosie L. Harris	P.O. Box 26	38772	662-742-3617
Lula McClinton	P.O. Box 123	38772	662-822-4901
Edward Boyd	P.O. Box 164	38772	662-742-3281
CC Craig	PO Box 265	38772	820-9104
Leslie Shoemaker	PO Box 182	38772	347-2612



### Community Meeting Roster

Postal Service Representative (Names and Titles):  
Dana Amos - Manager Post Office Operations  
Stacy Ellis - Manager Operations Programs Support  
Teresa Cassidy - PO Review Coordinator

Date: 03/24/2011  
Time: 6:30 p.m.

Total Number of Customers Present: 0

Place: Scott Learning Center, Cotton Row, Scott, MS

This document may become a part of the official record that will be available for public viewing.

#### Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Mary E. Badel	PO Box 236 Scott	38772	662-742-3773
Renee T. Miller	P.O. Box 45 Scott	38772	662-742-3704
Geri Adams	P.O. Box 679 Mound Bayou MS	38762	(662) 741-9213
Charlie Harkin	P.O. Box 610 Baton, MS	39041	(601) 866-9213
Rosie L. Case	B. 113	38772	662-742-3224
Shirley Jones	P.O. Box 6 Matt. Mo.	38772	662-742-3247
Mr. & Mrs. Wilson	Box 26 P.O.	38772	662-742-3670
Robert Jones	P.O. Box 6 Scott, Miss	38772	742-3247
Louisa Leonard	POB 36	38772	742-3850
Estela Dowling	PO Box 154	38772	662-8227683
Wendy Hunter	P.O. Box 141		
John "Jack" Turner	P.O. Box 192	38772	662 820 8686
Majorie Myers	P.O. Box 135 Scott	38772	662 742-3214
Jeremy Rollins	P.O. Box 171	SCOTT 38772	662-338-6330
Sherry Rollins	P.O. Box 171	38772	662-338-6330
Ava Rollins	P.O. Box 171	38772	662-338-6330
Jordan Stone	P.O. Box 171	38772	662-338-6330
Mei-ya Rollins	P.O. Box 171	38772	662-338-6330

Postal Service Representative (Names and Titles):

Teresa Cassidy - PO Review Coordinator

Time 6:30 p.m.

Place: Scott Learning Center, Cotton Row, Scott, MS

**Names of Customers Present:**

[illegible]



## Community Meeting Roster

Postal Service Representative (Names and Titles):  
Dana Amos - Manager Post Office Operations  
Stacy Ellis - Manager Operations Programs Support  
Teresa Cassidy - PO Review Coordinator

Date: 03/24/2011  
Time 6:30 p.m.

Total Number of Customers Present: 0

Place: Scott Learning Center, Cotton Row, Scott, MS

This document may become a part of the official record that will be available for public viewing.

**Names of Customers Present:**

[illegible]



## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. **Concern (UnFavorable):**  
Customers inquired about what hours and services would be provided by the CPO  
**Response:**  
You inquired about the hours and services that will be provided by the CPO. The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the post office, except for permit mail acceptance.
2. **Concern (UnFavorable):**  
Customers were concerned about senior citizens  
**Response:**  
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
3. **Concern (UnFavorable):**  
Customers were concerned about mail security  
**Response:**  
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. **Concern (UnFavorable):**  
Customers asked why their post office was being discontinued while others were retained  
**Response:**  
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
5. **Concern (UnFavorable):**  
Customers expressed concern over the dependability of rural route service  
**Response:**  
You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
6. **Concern (UnFavorable):**  
Customers expressed concern for loss of community identity  
**Response:**  
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
7. **Concern (UnFavorable):**  
Customers felt the loss of a post office would have a detrimental effect on the business community  
**Response:**  
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
8. **Concern (UnFavorable):**  
Customers were concerned about having to travel to another post office for service  
**Response:**  
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do

Docket: 1381005-38772  
Page Nbr: 26

Scott MS 38772	Finance Number: 277280
Southeast Area MS District	
EAS 11	County: Bolivar

This form is a place holder for number 26

We the undersigned customers of the US Postal Service in Scott Mississippi do hereby declare that the closing of the Scott Post Office will adversely affect the daily business and lives of those who use the US Postal Service in Scott. The following businesses rely on the Scott Post Office as a convenient way to do business:

MONSANTO, AG AIR LLC, CLASSIC CRAFT LLC, SCOTT FARM SUPPLY, LAKE BOLIVAR GIN, SCOTT WATER DISTRICT, WINTERVILLE STORAGE, CAPSTONE PARTNERS, HUNTINGTON PLANTATION, WILLIAMS PLANTING COMPANY, CAPSTONE PLANTING COMPANY, THE SCOTT STORE and CATFISH POINT HUNTING CLUB.

As a community we are not in favor of using the Benoit Post Office for any type postal services or transactions. Nor are we in favor of being on a rural route or having a neighborhood delivery collection box or parcel lockers.

This community takes great pride in fact that we live in Scott Mississippi 38772.

Name

Address

Terry Leonard P.O. Box 36 Scott, Ms. 38772

Peris Leonard P.O. Box 36 Scott, Ms. 38772

TERRENCE BAILEY P.O. Box 201 Scott, Ms 38772

Leatitia Bailey P.O. Box 201 Scott, Ms. 38772

Teresa Bailey P.O. Box 201 Scott, Ms. 38772

Santia Leonard P.O. Box 36 Scott, Ms. 38772

Robert Lidge - P.O. Box 201 Scott Ms. 38772

Leroy Bailey P.O. Box 36 Scott Ms. 38772

June Washington - P.O. Box 36 Scott Ms. 38772



## Proposal Checklist

### Section I

#### Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

### Section II

#### Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

### Section III

#### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

**Section IV**

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)	\$
Fringe benefits 33.5%	\$
Rental costs, excluding utilities	\$
Total annual costs	\$
Less estimated cost of replacement service	-
Total annual savings	\$

A one-time expense of \$ \_\_\_\_\_ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

**Section V**

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

**Section VI**

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

10/26/2011



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04/12/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the SCOTT Post Office  
Docket No. 1381005

This is to advise you that on 04/26/2011, I will post for public comment a proposal to close the SCOTT Post Office in Bolivar, Congressional District No. 2nd.

If you have any questions, please call LINDA CASSIDY District Review Coordinator at (601) 351-7311.

ELIZABETH JOHNSON  
District Manager  
MISSISSIPPI PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal





04/23/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
SCOTT Proposal  
Docket No. 1381005 - 38772

Please post the enclosed proposal to close the SCOTT Post Office in the lobby. The proposal must be posted in a prominent place from 04/26/2011 through close of business on 06/27/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (601) 351-7311.

A handwritten signature in cursive script that reads "Linda Cassidy".

LINDA CASSIDY  
Post Office Review Coordinator  
MISSISSIPPI PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 04/26/2011

Date of Removal: 06/27/2011



## UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SCOTT, MS POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Scott Post Office:

The Postal Service is considering the close of the Scott Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/26/2011 through 06/27/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Scott Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LINDA CASSIDY  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

For more information, you may call LINDA CASSIDY at (601) 351-7311 or write to the above address.

Thank you for your assistance.

DANA AMOS  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006



Item Nbr: 32  
Page Nbr: 1

Date of Posting: 04/26/2011

Date of Removal: 06/27/2011



## UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SCOTT, MS POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Scott Post Office:

The Postal Service is considering the close of the Scott Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/26/2011 through 06/27/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Scott Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LINDA CASSIDY  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

For more information, you may call LINDA CASSIDY at (601) 351-7311 or write to the above address.

Thank you for your assistance.



DANA AMOS  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

F10/27



## RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Scott, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Benoit Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on April 30, 2010. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. The Benoit Post Office is approximately six miles from this facility and could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Scott Post Office, an EAS-11 level, provides service from 8:15 to 12:30, 1:00 to 3:45 Monday - Friday, 7:30 to 9:45 Saturday and lobby hours of 8:00 to 3:30 on Monday - Friday and 7:30 to 9:45 on Saturday to 96 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 26 transaction(s) accounting for 28 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,450 ( 59 revenue units) in FY 2008; \$20,798 ( 54 revenue units) in FY 2009; and \$14,476 ( 38 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at Scott Learning Center, Cotton Row, Scott, MS to answer questions and provide information to customers. 83 customer(s) attended the meeting.

On March 10, 2011, 115 questionnaires were distributed to delivery customers of the Scott Post Office. Questionnaires were also available over the counter for retail customers at the Scott Post Office. 38 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 15 expressed no opinion.

One congressional inquiry was received on April 04, 2011.

A petition supporting the retention of the Scott Post Office was received on March 28, 2011, with 120 signatures. If this proposal is implemented, delivery and retail services will be provided by the Benoit Post Office, an EAS-13 level office. Window service hours at the Benoit Post Office are from 8:00 to 4:15, Monday through Friday, and 8:00 to 10:00 on Saturday. There are 131 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern over the dependability of rural route service

**Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

**4. Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

**5. Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**6. Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

**7. Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to customers. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

**8. Concern:**

Customers asked why their post office was being discontinued while others were retained

**Response:**

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

**9. Concern:**

Customers inquired about what hours and services would be provided by the CPO

**Response:**

The customer inquired about the hours and services that will be provided by the CPO. The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the post office, except for permit mail acceptance.



**Some advantages of the proposal are:**

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Scott is an unincorporated community located in Bolivar County. The community is administered politically by Washing. Police protection is provided by the Washington County. Fire protection is provided by the Scott Volunteer. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Scott Water Dept Scott Foundation Scott Store Scott Farm Supply Lake Bolivar Gin Monsanto. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Scott Post Office will be available at the Benoit Post Office. Government forms normally provided by the Post Office will also be available at the Benoit Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- |                    |   |
|--------------------|---|
| <b>1. Concern:</b> | Customer expressed a concern about nonpostal services   |
| <b>Response:</b>   | The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.  |
| <b>2. Concern:</b> | Customers were concerned about senior citizens  |
| <b>Response:</b>   | The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.



### III. EFFECT ON EMPLOYEES

The postmaster retired on April 30, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 46,319 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Rental Costs, Excluding Utilities	<u>+ \$ 2,040</u>
Total Annual Costs	\$ 46,319
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 46,319</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Scott, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Benoit Post Office, located six miles away.

The postmaster retired on April 30, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Scott Post Office provided delivery service to no customers and 96 PO Box customers. The daily retail window transactions averaged 26. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$46,319 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Scott Post Office and Benoit Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DANA AMOS  
Manager, Post Office Operations

04/26/2011  
Date





04/23/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 06/27/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Linda Cassidy".

LINDA CASSIDY  
Post Office Review Coordinator  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006



Date of Posting: 04/26/2011

Posting Round Date:



Date of Removal: 06/27/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE SCOTT, MS POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1381005 - 38772

Date of Posting: 07/27/2011

Posting Round Date:



Date of Removal: 06/27/2011

Removal Round Date:



**PROPOSAL TO CLOSE  
THE SCOTT, MS POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE**

**DOCKET NUMBER 1381005 - 38772**

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 06/27/2011

Postal Customers of the Scott Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Scott Post Office, which was posted 04/26/2011 through 06/27/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Scott Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dana Amos', with a stylized flourish extending from the end.

DANA AMOS  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006



## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SCOTT Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The closing will greatly effect the SCOTT WATER DISTRICT IN their daily business. The SWD mails over 100 pcs of mail per month. We do not have an office, our PO Box is our office.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This closing will greatly effect our Water customers & their ease in paying their water bills.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

SCOTT Water DISTRICT

Name of Postal Customer

PO BOX 125

Mailing Address

SCOTT MS 38772

City, State, and ZIP Code

Robin Horton

Signature of Postal Customer

Bookkeeper

5-9-11

Date

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SCOTT Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If put on a route I would have 3 boxes in my yard. Mine, The Scott Water District and my father's, who lives in my back yard. I do not feel safe in Benoit & the parking ~~the~~ is horrible. I will be forced to do business

- ~~2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.~~

~~in Greenville or Cleveland.~~

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Scott is a very vibrant working community with virtually no crime. Our per capita income is very high. We have one of the largest employers in this area located in Scott. I Challenge Robin Horton you to compare ~~us~~ us with

Name of Postal Customer

Signature of Postal Customer Benoit

PO Box 224

Mailing Address

Scott Mo 38772

City, State, and ZIP Code

5-9-11

Date

I have not heard  
one resident say  
they would go to  
Benoit to do business



08/04/2011

SCOTT WATER DISTRICT

P. O. BOX 125  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Scott Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006





08/04/2011

ROBIN HORTON

P. O. BOX 224  
SCOTT, MS 38772

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Scott Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos  
Manager, Post Office Operations  
1461 Lakeover Road  
Jackson, MS, 39213-8006



**A. Office**

Name: SCOTT State: MS Zip Code: 38772  
Area: SOUTHWEST District: MISSISSIPPI PFC  
Congressional District: 2nd County: Bolivar  
EAS Grade: 11 Finance Number: 277280  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was a premature appeal received.

Prepared by: Linda Cassidy  
Title: MISSISSIPPI PFC Post Office Review Coordinator  
Tele No: (601) 351-7311

Date: 08/04/2011  
Fax No: (601) 351-7576

## Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	<u>2</u>
Favorable comments	<u>0</u>
Unfavorable comments	<u>2</u>
No opinion expressed	<u>0</u>
Total comments returned	<u>2</u>

### Postal Concerns

The following postal concerns were expressed

1. Concern (Unfavorable):  
Customers expressed concern about collection of outgoing mail.

**Response:**

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

2. Concern (Unfavorable):  
Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

### Nonpostal Concerns

The following nonpostal concerns were expressed



Date of Posting: 04/26/2011

Posting Round Date:

Date of Removal: 06/27/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE SCOTT, MS POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1381005 - 38772

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Scott, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Benoit Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on April 30, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. The Benoit Post Office is approximately six miles from this facility and could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Scott Post Office, an EAS-11 level, provides service from 8:15 to 12:30, 1:00 to 3:45 Monday - Friday, 7:30 to 9:45 Saturday and lobby hours of 8:00 to 3:30 on Monday - Friday and 7:30 to 9:45 on Saturday to 96 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 26 transaction(s) accounting for 28 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,450 ( 59 revenue units) in FY 2008; \$20,798 ( 54 revenue units) in FY 2009; and \$14,476 ( 38 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at Scott Learning Center, Cotton Row, Scott, MS to answer questions and provide information to customers. 83 customer(s) attended the meeting.

On March 10, 2011, 115 questionnaires were distributed to delivery customers of the Scott Post Office. Questionnaires were also available over the counter for retail customers at the Scott Post Office. 38 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 15 expressed no opinion.

One congressional inquiry was received on April 04, 2011.

A petition supporting the retention of the Scott Post Office was received on March 28, 2011, with 120 signatures. If this proposal is implemented, delivery and retail services will be provided by the Benoit Post Office, an EAS-13 level office. Window service hours at the Benoit Post Office are from 8:00 to 4:15, Monday through Friday, and 8:00 to 10:00 on Saturday. There are 131 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern over the dependability of rural route service

**Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

5. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:**

Customers expressed concern about collection of outgoing mail.

**Response:**

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

9. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

10. **Concern:**

Customers asked why their post office was being discontinued while others were retained

**Response:**

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.



11. **Concern:**

Customers inquired about what hours and services would be provided by the CPO

**Response:**

The customer inquired about the hours and services that will be provided by the CPO. The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the post office, except for permit mail acceptance.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Scott is an unincorporated community located in Bolivar County. The community is administered politically by Washington County. Police protection is provided by the Washington County Sheriff Department. Fire protection is provided by the Scott Volunteer Fire Department. The community is comprised of Farmers, Commuters, and Retirees. Most jobs in area were provided by the Monsanto Corporation but they are now a R& D site and very few jobs are left, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Benoit Union Church, Silver Mount M.B. Church, Scott Water Dept., Scott Foundation, Scott Store, Scott Farm Supply, Lake Bolivar Gin, Monsanto. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Scott Post Office will be available at the Benoit Post Office. Government forms normally provided by the Post Office will also be available at the Benoit Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services  
**Response:** The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customers were concerned about senior citizens  
**Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on April 30, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 46,319 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 2,040</u>
Total Annual Costs	\$ 46,319
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 46,319</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Scott, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Benoit Post Office, located six miles away.

The postmaster retired on April 30, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Scott Post Office provided delivery and retail service to 96 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 26. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$46,319 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Scott Post Office and Benoit Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DANA AMOS  
Manager, Post Office Operations

04/26/2011  
Date



U.S. Postal Service <b>POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL</b> Fact Sheet				1. Date Prepared 08/04/2011																								
2. Post Office Name SCOTT		3. State and ZIP + 4 Code MS, 38772-9998																										
4. District, Customer Service MISSISSIPPI PFC	5. Area, Customer Service SOUTHWEST	6. County Bolivar	7. Congressional District 2nd																									
8. Reason for Proposal to Discontinue To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. The Benoit Post Office is approximately six miles from this facility and could meet the postal needs of customers in this community and can provide an equal or better level of service.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 04/30/2010  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career  c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 8:15 to 12:30, 1:00 to 3:45 Sat 7:30 to 9:45 Total Window Hours Per Week  a. Lobby Time M-F 8:00 to 3:30 Sat 7:30 to 9:45 36.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 96 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 96 g. No. Receiving Duplicate Service 5 h. Average No. Daily Transactions 26.40		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>362</td> <td>213</td> </tr> <tr> <td>b. Newspaper</td> <td>95</td> <td>23</td> </tr> <tr> <td>c. Parcel</td> <td>5</td> <td>3</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>462</td> <td>239</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">1</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	362	213	b. Newspaper	95	23	c. Parcel	5	3	d. Other	0	0	e. Total	462	239	f. No. of Postage Meters	1		g. No. of Permits	0	
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Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																								
2008		\$ 22,450	\$ 33,168	\$ 11,111																								
2009		\$ 20,798																										
2010		\$ 14,476																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/1900 Annual Lease \$ 2040  30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)  Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 2 Benoit Union Church, Silver Mount M.B. Church		19. Administrative/Emanating Office (Proposed): Name BENOIT EAS Level 13 Miles Away 6.0 Window Service Hours: M-F 8:00 to 4:15 SAT 8:00 to 10:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 131																										
18. Businesses in Service Area: No: 6 Scott Water Dept., Scott Foundation, Scott Store, Scott Farm Supply, Lake Bolivar Gin, Monsanto.		20. Nearest Post Office (if different from above): Name BENOIT EAS Level 13 Miles Away 6.0 Window Service Hours: M-F 8:00 to 4:15 SAT 8:00 to 10:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 131																										
21. Prepared by																												
Printed Name and Title FREDDIE J KEALHOFER		Signature FREDDIE J KEALHOFER		Telephone No. AC () (601) 351-7311																								
PO Discontinuance Coordinator Name LINDA CASSIDY		Telephone No. AC () (601) 351-7311		Location JACKSON, MS																								



08/04/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
SCOTT  
Docket Number 1381005 - 38772

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

ELIZABETH JOHNSON  
District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: SCOTT, MS, 38772-9998

EAS Level: 11

District: MISSISSIPPI PFC

County: Bolivar

Congressional District: 2nd

Proposal: ☒ Close ☐ Consolidate

Reason For Proposed: retired

Alternate Service Proposed: Rural Route Service

Customers Affected:

Post Office Box: 96

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

Total number of customers: 96

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
04/30/2010	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
01/20/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 115 Number Returned: 38
03/10/2011	Analysis: Favorable 0 Unfavorable 23 No Opinion 15
03/28/2011	Petition received. Number of signatures: 120
	Concerns expressed:
04/04/2011	Congressional inquiry received: Yes
	Concerns expressed:
04/25/2011	Proposal and checklist sent to district for review.
04/12/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
04/25/2011	Proposal and invitation for comments posted and round-dated.
07/07/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 2 No Opinion 0 2
07/07/2011	Premature PRC appeal received.
	Concerns expressed:
08/04/2011	Updated PS Form 4920 completed (if necessary).
08/04/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

LINDA CASSIDY  
Name/Title

LINDA CASSIDY  
District Post Office Review Coordinator

(601) 351-7311  
Telephone Number

(601) 351-7311  
Telephone Number





08/05/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Scott Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Linda Cassidy, Post Office Review Coordinator, at (601) 351-7311 or Dana Amos Manager Post Office Operations.

  
ELIZABETH JOHNSON  
DISTRICT MANAGER  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1381005.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the SCOTT was received by 08/14/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 08/29/2011

Date of Removal: 09/30/2011

FINAL DETERMINATION TO CLOSE  
THE SCOTT, MS POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1381005 - 38772



## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Scott, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Benoit Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on April 30, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. The Benoit Post Office is approximately six miles from this facility and could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Scott Post Office, an EAS-11 level, provides service from 8:15 to 12:30, 1:00 to 3:45 Monday - Friday, 7:30 to 9:45 Saturday and lobby hours of 8:00 to 3:30 on Monday - Friday and 7:30 to 9:45 on Saturday to 96 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 26 transaction(s) accounting for 28 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,450 ( 59 revenue units) in FY 2008; \$20,798 ( 54 revenue units) in FY 2009; and \$14,476 ( 38 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at Scott Learning Center, Cotton Row, Scott, MS to answer questions and provide information to customers. 83 customer(s) attended the meeting.

On March 10, 2011, 115 questionnaires were distributed to delivery customers of the Scott Post Office. Questionnaires were also available over the counter for retail customers at the Scott Post Office. 38 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 15 expressed no opinion.

One congressional inquiry was received on April 04, 2011.

A petition supporting the retention of the Scott Post Office was received on March 28, 2011, with 120 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Benoit Post Office, an EAS-13 level office. Window service hours at the Benoit Post Office are from 8:00 to 4:15, Monday through Friday, and 8:00 to 10:00 on Saturday. There are 131 post office boxes available.

The proposal to close the Scott Post Office was posted with an invitation for comment at the Scott Post Office and Benoit Post Office from April 26, 2011 to June 27, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for loss of community identity

**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern over the dependability of rural route service

**Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

5. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:**

Customers expressed concern about collection of outgoing mail.

**Response:**

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

9. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

10. **Concern:**

Customers asked why their post office was being discontinued while others were retained

**Response:**

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.



11. **Concern:** Customers inquired about what hours and services would be provided by the CPO
- Response:** The customer inquired about the hours and services that will be provided by the CPO. The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the post office, except for permit mail acceptance.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Scott is an unincorporated community located in BOLIVAR County. The community is administered politically by Washington County. Police protection is provided by the Washington County Sheriff Department. Fire protection is provided by the Scott Volunteer Fire Department. The community is comprised of Farmers, Commuters, and Retirees. Most jobs in area were provided by the Monsanto Corporation but they are now a R & D site and very few jobs are left and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Benoit Union Church, Silver Mount M.B. Church, Scott Water Dept., Scott Foundation, Scott Store, Scott Farm Supply, Lake Bolivar Gin, Monsanto. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Scott Post Office will be available at the Benoit Post Office. Government forms normally provided by the Post Office will also be available at the Benoit Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services  
**Response:** The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customers were concerned about senior citizens



**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

**III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster retired on April 30, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

**IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 46,319 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 2,040</u>
Total Annual Costs	\$ 46,319
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 46,319</u>

**V. OTHER FACTORS**

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the Scott, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Benoit Post Office, located six miles away.

The postmaster retired on April 30, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Scott Post Office provided delivery and retail service to 96 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 26. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$46,319 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Scott Post Office and Benoit Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Scott Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Scott Post Office and Benoit Post Office during normal office hours.



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Dean J Granholm  
Vice President of Delivery and Post Office Operations

08/22/2011

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Date



08/29/2011

OFFICER-IN-CHARGE/POSTMASTER  
Scott Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Scott Post Office Final Determination  
Docket No. 1381005 - 38772

Please post in the lobby the enclosed final determination to close the Scott Post Office. The final determination must be posted in a prominent place from 08/29/2011 through close of business on 09/30/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (601) 351-7311.

Sincerely,

A handwritten signature in cursive script that reads "Teresa Cassidy".

TERESA CASSIDY  
POST OFFICE REVIEW COORDINATOR  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006



Date of Posting: 08/29/2011

Date of Removal: 09/30/2011

FINAL DETERMINATION TO CLOSE  
THE SCOTT, MS POST OFFICE  
AND ESTABLISH  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1381005 - 38772



## Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

### Post Office Final Determination Posting Dates\*

Date posted: 08/29/2011  
Date removed: 09/30/2011  
No. of days posted: 32

Actual discontinuance date:  
Official discontinuance date:  
(Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

#### BEFORE CHANGE POST OFFICE INFORMATION

Post Office  
Name and State: SCOTT, MS  
ZIP Code: 38772-9998 Finance no: 277280  
County: BOLIVAR  
Type of discontinuance:  
Consolidate ( ) Close ( X )

#### Type of discontinued facility

Post Office ( X )  
Classified Station ( ) Branch ( )  
Community Post Office (CPO) ( )

Coordinator name: TERESA CASSIDY  
Telephone: (601) 351-7311

#### AFTER CHANGE POST OFFICE INFORMATION

Administrative  
Post Office: BENOIT  
ZIP Code: 38725-9998 Finance no: 270598  
County: BOLIVAR  
Original name retained? Yes ( X ) No ( )  
New last line of customer address is:  
SCOTT MS,38772

#### Type of replacement service

Post Office ( ) Route ( X )  
Classified Station ( ) Branch ( )  
Contract Unit ( ) Community Post Office (CPO) ( )

Date:  
(Location) District: MISSISSIPPI PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

**Mailing instructions for CPO/classified station/classified branch discontinuance.** Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

**For more information, call** (202) 268-5083.  
Headquarters entry: ( ) TL ( ) HS

\*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.  
Final determination for an independent Post Office must be posted for at least 30 days.



08/22/2011

DISTRICT MANAGER  
1461 LAKEOVER ROAD  
JACKSON, MS 39213-8006

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- SCOTT

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

*POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT*

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

*APPEAL*

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

*NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE*

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

*OFFICIAL RECORD*

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J. Granholm".

Dean J Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, SOUTHWEST Area